

# THE CHANGING FACE OF CHANGE!

How To Lead And Embrace Transformational Change



"The program was both internally and externally focussed, which is great for a corporate services team whose main customers are internal. It provided an action plan to focus on key areas where customer service can be improved and team behaviours monitored by the team."

**Laurie Ellis**

"Efficient and effective systems, combined with a flexible and positive style, while looking at a complaint as a gift leads to exceptional customer service that exceeds customers' expectations."

**Martina Rasmussen**

## Program Overview

Change has changed! We are now living in a time of rapid growth and chaos, full of distractions and major disruptions. Change management is dead and is often associated with negative baggage and past failures.

By embracing transformational change, we are compelled to move forward to an exciting future, leaving behind old thinking and behaviours, whilst staying relevant to future success.

## Topics

- ▶ *Change Has Changed – What Does That Mean?*
- ▶ *How To Stay Relevant, Not Redundant, In Times Of Change And Chaos*
- ▶ *Embracing Change Agility As A Cultural Norm*
- ▶ *Leveraging Your Positive Influencers*

## In-house

All of our programs can be conducted as virtual or face-to-face In-house programs. Proteus can also customise an In-house program, tailoring it to your company's needs.

Contact our team to discuss your requirements on: [1300 219 903](tel:1300219903)

## Virtual

All of our public and In-house programs will be running through the [Zoom platform](#). Remember, you don't have to sign up to Zoom to use it.

## Benefits of training with Proteus

- ✓ *Interactive workbooks* which allow participants to immerse themselves into a truly engaging experience.
- ✓ *Virtual break out rooms* are used to allow participants to work in smaller groups to complete activities and workshop ideas.
- ✓ *World-class facilitators* who are dedicated to helping people change their behaviour and actions.
- ✓ *Inspirational and practical content* that can be used immediately.

### Cancellation Policy:

Payment is required before the commencement of training. All payments within 7 days of the program date must be paid by credit card or direct debit. Refunds will not be given within 7 days of the program date. Transfers to another program date or a replacement person, can be made up to 48 hours prior to the program, if submitted in writing. No refunds or transfers can be made after this time. Proteus Leadership reserves the right to change the facilitators/speakers or the advertised price.

*NB: Face-to-face programs will only go ahead if safe to do so. If not, the program will revert to a virtual format. All COVID-19 restrictions and regulations will apply.*

## Investment

### Virtual Program

#### Half-day Workshop

Morning Session - 9:00am - 12:30pm

Afternoon Session - 1:30pm - 5:00pm

2024  
**\$270**  
PP + GST

2025  
**\$295**  
PP + GST

To view the schedule or to register in to the workshop click on the button below.



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